### Record dividend to Government

THE recent Annual General Meeting saw newly-appointed Fiji Ports Corporation Ltd Chairman, Mr Tevita Kuruvakadua, presenting a dividend cheque of \$3.6 million to the Attorney General and Minister for Public Enterprises, Mr Aiyaz Sayed-Khaiyum.

The dividend for the 2012 financial year represents 50% of the company's profit after tax, and is an indication that FPCL is continuing to strengthen its financial position.

The company earned a



FPCL Chairman Mr Tevita Kuruvakadua presents Attorney General and Minister for Public Enterprises, Mr Aiyaz Sayed-Khaiyum, with the record dividend cheque.

net-profit after tax of \$7.31 million, a 30% increase over the previous year's \$5.64 million.

There has been a steady

increase in dividends paid: \$1.7 million in 2009, \$2.6 million in 2010, and \$2.8 million for the 2011 financial year.

#### Meet the Board



Tevita Kuruvakadua, Chairman.



Vijay Maharaj, Director.



Vilash Chand, Director,



Commander Joeli Cawaki, Director.

## NEW Directors have been appointed to the FPCL Board.

Mr Tevita Kuruvakadua, who has been selected as Board Chairman, is joined by two other new members, Mr Vijay Maharaj and Mr Vilash Chand.

Commander Joeli Cawaki, continues to provide his services to the Board, as he has done since 2009.

### PTL international best practices



(L-r) FPCL CEO Mr Vajira Piyasena, Attorney General and Minister for Public Enterprises, Mr Aiyaz Sayed-Khaiyum with Aitken Spence PLC Director, Dr Parakrama Dissanayake at the PTL Management handover ceremony.

AT a ceremony conducted on the Suva Kings Wharf, the management control of PTL operations was officially passed to Aitken Spence PLC, who acquired 51% of PTL shares in a public-private partnership, signed earlier this year.

Dr Parakrama Dissanayake, Chairman of Aitken Spence Maritime and an Aitken Spence PLC Director, said that the focus would be on productivity through the use of global best practices in human resources, as "we strongly believe it's the people that make or break an organisation."

There would also be an emphasis on best practices in systems and processes, and in having the right machinery for the right level of productivity.

FPCL Chairman, Mr Teveita



Permanent Secretary for Ministry of Public Enterprises, Ms Elizabeth Powell, receives a token of appreciation from Aitken Spence PLC Director, Dr Parakrama Dissanayake.

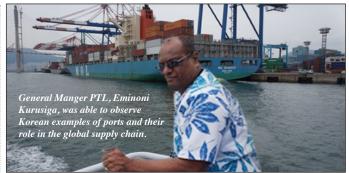
Kuruvakdua, said that the Board and Management remain committed to continuing to deliver on all of the company's obligations, both local and in the international arena, to exceeding customer and shareholder's expectations, and looked forward "to a long and successful working relationship between the two organisations."

### Ports - global supply chain

WITH the increasing globalization of manufacturing, distribution and markets, it is important for seaports to realize and understand that they are part of the global supply chain, and to perform accordingly.

General Manager Port
Operations, Eminoni Kurusiga,
said that for Fiji's international
ports to continue making a
significant contribution the
nation's economy, it plays and
important and crucial role in
the supply chain that achieves
a high level of customer
satisfaction, through the
efficient flow of goods and
services between the point
of origin and the point of
consumption.

"There are exciting times



ahead for Fiji's ports, as long as we can align ourselves with what is happening in the global supply chain," said Mr Kurusiga upon his return from Korea, where he had attended a Capacity Building for Global Logistics and Maritime Affairs programme, hosted by the Korea International Cooperation Agency (KOICA).

Mr Kurusiga and fellow
Fiji delegate Ms Kacaraini
Mucunabitu Transport Statistical
Analyst, Transport Planning
Unit, Ministry of Works,
Transport and Public Utilities,
observed examples of such
supply chains in action, as well
as the Free Trade and Free
Economic Zones, established in
Korea to encourage investment.

#### **Derelict tenders**

THE advertisement for Expressions of Interest for the removal of derelicts was made in June, and these tenders are now being evaluated by FPCL.

"We have prioritised the removal of those derelicts that pose the greatest potential risk to navigation in the harbour," said Captain Joji Takape, Harbour Master Suva.

"FPCL is making every effort to address this problem," said Captain Takape.



Harbour Master Suva, Captain Joji Takape, looks forward to the awarding of the tender to remove derelicts.

# ISO 9000 streamlines processes



THE commitment made by
Fiji Ships & Heavy Industry
Limited (FSHIL) to the
International Standards
Organisation (ISO) 9000 - 2008
Quality Management System
is resulting in streamlined
processes, which translates
into greater efficiency and
cost effectiveness,

"A ship repair file is prepared for each vessel that we work on, with a check-off list of work to be completed. Everyone at FSHIL knows exactly how important it is to use the work templates and meet the challenge of following ISO 9000 principles. The end result is the quality

that our customers expect," said Lopeti Radravu, FSHIL Operations Manager.

"There has been a mindset change amongst the FSHIL staff that is the result of an on-going consultative and educational process, working with Leading Hands and their work crews, and our performance speaks for itself."

Mr Lopeti said that the contracts to work on vessels from regional island nations, such as Vanuatu, and more recently the Tuvalu & Marshall Islands, are evidence of the positive outcomes resulting from adopting the ISO 9000 system.

### New pilots for Ports



CURRENTLY training as Class Three pilots are Joeli Tupua and Sireli Roloka who have recently joined the Ports' Harbour Master's Office.

Harbour Master Suva, Captain Joji Takape, said he expects the two trainees to qualify as Class Three pilots by the end of this year, when they will be certified to guide vessels weighing between 36 and 146 tonnes in and out of the harbour.

Both Captain Tupua, who is from Lakeba, Lau and Captain Sireli, from Nakelo, Tailevu, completed their studies at the School of Maritime Studies before embarking on their seafaring careers. They both have extensive local and overseas sailing experience, having attained Class Two Masters' qualifications.



### Protect Fiji's environment

DESPITE global bans and controls on ozone depleting substances (ODS), such as the prohibited refrigerant chlorofluorocarbon (CFC or R-12), or the restricted refrigerant chlorodifluoromethane (HCFC or R-22), which is to be phased out by 2014, people attempt to smuggle prohibited chemicals across international borders.

Seventeen representatives from FPCL, Fiji Revenue and Customs Authority, Fiji Maritime Safety Authority, and the Fiji Navy trained as national trainers to combat ODS substances entering Fiji.

At the Train the Trainers Workshop on ODS for Enforcement Officers. facilitated by the United Nations Environment Programme (UNEP), in conjunction with the National Ozone Unit, Ministry of Environment, the participants discussed the formation of a National Environment Safety Team - a committee that would be responsible for the writing, implementation and monitoring of training programmes, policies and procedures, all to be aligned with the Environment Act that is currently being formulated.



Delegates from organisations on the front-line of combatting illegal ODS imports have qualified as national trainers.

Delegates FPCL Safety Officer, Rusiate Lacarua, and FSHIL Human Resources Officer, Makereta Taoi will be working together to instruct all staff on how to identify and report any suspicious activities.

"This training is driven by an awareness and concern for the environment. Ideally, this awareness will flow-on into the community, and our households," said Ms Taoi.

# Lessons to learn from China's ports



Training Officer Anare Leweniqila makes a presentation on FPCL to his fellow delegates at the Port Management of Developing Countries Seminar in China.

DESPITE the disparity in size between Fiji and China, Fiji Ports Training Officer, Anare Leweniqila believes that it is possible to implement the global practices in Fiji that have contributed to China's rapid development as a world leader in port facilities and operations.

Mr Leweniqila recently participated in a seminar in China, on Port Management of Developing Countries, sponsored by the Ministry of Commerce of The People's Republic of China. It was held at Ningbo Polytechnic College in Zheijang.

He said that practices have been put in place in China that we could learn from – practices that have enabled six ports to be in the top ten performing ports, world-wide, in terms of handling cargo volume.

Information software needs to be sufficient to meet current and future needs, and allow for efficient and effective communication.

With the current trend for constructing larger container vessels, ports in China have gantry cranes that can move two or three containers simultaneously. All machinery is serviced and reviewed regularly comparing the cost of repairs with the purchase of technologically advanced equipment.

Mr Leweniqila said that he would share his new knowledge in future training programmes for the staff of FPCL.

### Finance policy revised

THE Finance
Division plays a
critical role in
any organisation,
beyond simply
being custodians
of financial
functions such
as Payments,
Payroll and
Financial Reporting.

The Financial Division is essential in providing analytical support and advice to the CEO and Board of FPCL, to ensure the financial stability of the company and to uphold financial controls. This includes identifying any alarming trends or discrepancies, to prevent losses to the company.

Shyman Reddy, Fiji Ports
Manager Finance and Acting
General Manager Finance,
said that a complete review of
the Finance Policy had been
undertaken by the Finance
Division in consultation
with all managers and their
departments, "aimed at
making the Policy more
realistic and more practical,



FPCL Acting GM Finance, Shyman Reddy, is pleased that the revised Finance Policy reinforces the company's financial safeguards.

while at the same time, safe guarding the assets and resources of the company."

The revised Policy was also vetted by an external advisor before being presented to the Board of Directors for ratification, and maintains a healthy balance between operational flexibility and adequate safeguards over assets.

"FPCL is in a very strong financial position, and last year our profits were quite impressive. That requires the hard work of all employees throughout the organisation, including the Finance
Department," said Mr Reddy.

### Quality service - a marketing strategy

FOLLOWING the workshop on Strategic Marketing and Strategic Selling, Fiji Ships & Heavy Industry Ltd (FSHIL) Foreman Steel, Sefanaia Cinavi said that the two-day session had helped build his confidence, "and has taught me

to treat FSHIL customers like kings."

Attended by FSHIL Middle Management, Foremen and

Security guards training with their

SOME fifty-seven security

personnel have undergone

port security training.

and infrastructure.

Security personnel, with

instructor, Senior Port Facility Security Officer, Captain Jeke Vakararawa (left).

intensive theoretical and practical

Thirteen of the guards are FPCL

employees with responsibility for

security of the local wharfs as

well as the company's buildings

responsibility for the security of

the International Ports of Entry.

The remaining 44 are Homelink



FSHIL Middle Management, Foremen and Leading Hands with FNU TPAF Trainer Moreen Manjula (seated, centre).

Leading Hands, the training emphasised that every employee is responsible for marketing, through providing professional and quality service that would leverage the company's competitive advantage in both local and regional markets.

This in turn assists in developing long-term customer relationships, an improved business performance, and a greater market share.

The training was conducted by FNU's Moreen Manjula, National Training and Productivity Centre, Nasese.

### Staff News

Welcome
to newly
appointed
Manager
Human
Resources
Jovilisi Biukoto.



Congratulations upon their **promotions** to



Merewalesi Temo, Support Staff Storage, Waisake Cavulagi and Salender



Salender Singh, Permanent staff Machine Operators, Seveti

Vakatekau,

Gate Team Leader, and **Emosi Tolovatu,** Yard Controller.

And congratulations to all Storage Staff on their transfer to the new PTL.

Farewell to Reijeli Rokosalu, PTL Finance, who has resigned after four-and- a-half years service.

Condolences to the

family of Inoke
Sayabo,
PTL RRW
Machine
Operator,



who passed away in July. He was with the company for more than eight years.

#### AMEX construction planned



The AMEX construction will take place on the triangular-shaped land, to the right of the photograph.

THE construction date of the AMEX Resources Ltd loading port has been extended until February 2014.

FPCL Harbour Master,
Lautoka, Captain Penitiko
Yauvoli , said that this major
development will provide a berth

and logistical base for the AMEX company's Ba Delta Iron Sands Project.

It will also provide a stockpiling area for the expected initial annual yield of 750,000 tonnes of magnetite, prior to final treatment and export.

### Hindrance-free holiday traffic

THE hustle and bustle at
Muaiwalu Wharf appeared to
increase tenfold mid-August,
with school children travelling
home for the holidays, visitors
arriving to attend Suva's annual
Hibiscus Festival, delegates
coming to church conferences
held in Suva, netballers and
Kaji rugby contenders travelling
to competitions, taxis bringing
passengers and carrier trucks
bringing cargo for shipment to
the outer islands.

"It's all a giant jig-saw puzzle," said Marika Koroi, Ports Supervisor Local Wharf, and it is Mr Koroi's job to make sure that all the pieces of the puzzle fit together without hindrance or interruption – a process that has become a bit more complicated with

three new inter-island vessels using the Muaiwalu Wharf facilities.

As well as conventional and roll-on-roll-off vessels using the Muaiwalu Wharf, there are four barges, used to transport heavy cargo and machinery to



and from the islands, and fishing vessels that cannot be berthed at the Suva Wharf.

And of course, at the end of the August holidays, the wharf will be busy with holiday makers returning home, either to Viti Levu or to the other islands.

#### Farewell to Raiyaz



FSHIL bids farewell to Raiyaz Ahmed, Accountant, who served the company from July 2009 till July 2013, and wishes him well in his future ventures.