

2020 – Meeting COVID-19 Challenges

IN the first months of 2020, Fiji Ports Corporation Limited (FPCL) took heed of the reports in the international media of a new and highly infectious corona virus, COVID-19, which was described as potentially deadly and easily transmitted from person to person.

From the start of this challenging time, FPCL worked very closely with the Ministry of Health and Medical Services (MOHMS) and the Government, taking all necessary precautions with regards to the entry of cruise liner passengers and the crews of all visiting vessels at our international Ports of Entry.

FPCL was proactive in setting up a response team, consisting of more than 10 key lead players, as the spread of COVID-19 grew to become a global issue, a pandemic, with more than 150 countries reporting cases. A level of risk phases and an action plan were designed by the FPCL response team.

As an essential hub in the Pacific, FPCL ensured our internal and external stakeholders were well informed regarding the changes being made and the protocols being put in place during this pandemic crisis.

FPCL, together with Maritime Safety Authority of Fiji (MSAF) and MOHMS held an awareness briefing, to which all our



ensured internal and external stakeholders were well informed regarding the changes being made.

them the opportunity to directly clarify their issues with the Ministries and FPCL.

On 16 March 2020, the Government of Fiji closed our sea borders to cruise liners, which was an important decision made to protect the health and wellbeing of Fijians.

At FPCL, staff implemented and followed the protocols put in place by MOHMS. FPCL provided the appropriate Personal Protection Equipment (PPE) for staff, who received training in the proper use of the PPE.

Whilst all this was happening, FPCL implemented temperature scanning for all : COVID-19 pandemic.

local stakeholders were invited, giving internal and external stakeholders, using infrared thermometers, and the Company followed strict safety protocols.

> At the same time, a curfew was in place in Suva, whilst Lautoka was under lockdown. Our FPCL response team guickly met these new challenges, with some staff from Suva and Lautoka working from home. When necessary, staff worked across departments to ensure operations were not adversely affected during the lock-down phase.

> FPCL is continuing to work closely with MOHMS and Government to meet and address the challenges created by the

## Farewell to Kara



Ms Karalaini Tukana, during her tenure as FPCL Board Secretary.

The FPCL Board, Executive Management and staff acknowledge the untimely : departure to eternal rest of Ms Karalaini Tukana, FPCL Board Secretary. Kara, as she was affectionately called, will be very much missed by all who were privileged to know and work with her throughout her more than 33 years of service

always shared her knowledge, inspiring others and supporting their aspirations.

Her journey with Fiji Ports began in 1986 when, with a Certificate in Secretarial Studies, she joined as relieving typist. Excelling her work, she soon at progressed to become the Personal Assistant to the then CEO at Ports Terminal Limited. In 2005, she became Personal Assistant to the in the Port industry. Kara : FPCL CEO. Kara continued to : in Peace.

raise the bar, combining work with studies, and achieved а Diploma in Business Management in 2009, and a Bachelor of Commerce Degree, Business Management, Human Resources and Industrial Relations in 2012, promoted to Board Secretary in 2001, Kara had clear goals and obtained her Bachelor of Law degree in 2017.

Forever in the hearts of all whose lives you touched, Madam Board Secretary. Rest

# Year begins with cruise liner visits



The new year began with the peak season for cruise liner tourist visits, with 15 cruise liner visits to both the Port of Suva and the Port of Lautoka from January 2020, through to early March. With the increased risk presented by the COVID-19 pandemic, all cruise vessel visits ceased by mid-March 2020.

Month	Suva	Lautoka
January	5	5
February	6	6
March	4	4

The cruise vessel Majestic Princess at the Port of Lautoka on 31st January 2020.

#### Board paper and proposal writing for good governance

A critical part of the governance process is the writing and presentation of well-prepared Board papers that are based on properly researched information, to provide a sound foundation for discussion and wellinformed decision-making.

The two-day workshop on writing Board papers and proposals engaged staff in the practical aspects of outlining a proposal, clarifying objectives and

the intended audience, streamlining ideas, writing draft copies, and adding finishing touches and proof reading.

They were given the opportunity to appreciate, even if they are not directly involved in the final process, how the information they gather and formulate across departments makes an important contribution to the writing of Board papers and proposals.



FPCL participants at the Board paper and proposal writing workshop.

# IEng, MRINA (UK) awarded to FSHIL Works Manager

Congratulations to FSHIL Works Manager, Navitalai (Navi) Ratukalou, who has been awarded Membership as Incorporated Engineer, Royal Institute of Naval Architects UK (MRINA).

Navi's journey to this pinnacle achievement began in 1979 with his apprenticeship with the then Fiji Marine Shipyard and Slipways, (now FSHIL), then becoming shipwright team leader, then Chief Estimator and now, Works Manager.

"I understand that most engineers follow a rigorous academic route to achieve such high qualifications. I, on the other hand, have made up for this through on-the- job experience, over 40 years," said Mr Ratukalou.



FSHIL Works Manager, Navitalai Ratukalou, displays his certificates received from the Royal Institute of Naval Architects UK (MRINA).

#### Message to upcoming engineers

"We shape our buildings, thereafter they shape us."

- Winston Churchill.
- Engineers are creative problem-solvers.
- Engineers make a world of difference.
- Engineering is essential to our health, happiness, and safety.
- Engineers help shape the future.
- Navitalai Ratukalou, IEng, MRINA (UK),
- FSHIL Works Manager.

# Refresher training and capacity building

Key senior staff were updated on the : that the team needed to take ownership of : and felt better equipped to implement recent changes made to FPCL policies and procedures at the in-house Risk, Quality, Finance, and Procurement Workshop.

During the workshop, FPCL CEO, Mr. Vajira Piyasena, highlighted the many

these

Presentations made by were representatives from the relevant departments, and open floor discussions were welcomed.

At the end of the workshop, staff agreed changes that have been introduced and is that they had a better understanding is meeting the Company's strategic goals.

the changed procedures and processes smoothly and effectively.

By maintaining and upgrading userfriendly systems combined with adequate staff training, FPCL is able to anticipate changing customer demands while



FPCL CEO, Mr. Vajira Piyasena (front, left) and CFO, Mr Roshan Abeyesundere (front, 2nd from right) with FPCL staff, who are prepared to take ownership of the Company's policies and processors.



On 29th January, representatives from the Lautoka Branch of the ANZ bank advised FPCL Lautoka staff and some of their colleagues from the Biosecurity Authority of Fiji, Fiji Revenue and Customs and Fiji Ports Terminal Limited. Points covered included the benefits of owning a home, how to amalgamate and manage debts, the requirements for getting loan, either personal or for a car, and new customer requirements.

### We look after our own

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At FPCL we strongly believe in looking : after our own colleagues. This attitude was put into action following the onslaught of Severe Tropical Cyclone Harold, in which one of our staff lost his home in Nakasi.

T.C. Harold hit Fiji's shores on the 7th and 8th of April this year, bringing cyclonic winds and rain, storm surges, flooding, landslides, fallen trees, i

blocked roads, power outages, and a series of tornadoes in Nausori. Narere and Nakasi

Ledua Rarawa, our FPCL colleague, was amongst those in Nakasi who lost their homes. Whilst FPCL management organised timber contributions to help with building, Ledua's workmates delivered food and other necessities to him and his family.



After T.C. Harold, Ledua Rarawa (right, in red shirt) and family receive assistance from his FPCL colleagues.

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### Clean up at Kings Jetty Lautoka

At 8.30 a.m. on Saturday 15th February, the Local Vessel Department staff in Lautoka gathered to carry out their first-ever clean up campaign at the Kings Jetty, with a successful outcome. The Department staff thanked the FPCL Lautoka Deputy Operation Manager and the Management for the cleaning equipment and refreshments, adding "We hope to keep our workplace clean all the time."



The Lautoka clean up team, ready for action. After the clean up campaign.

### Project skills training

FPCL continues to provide relevant training and development for staff, as this is key to keeping the Company moving forward with a skilled workforce.

On February 10th this year, 12 FPCL staff members attended Micro Soft Project Training for Project Managers, facilitated by Fiji National University (FNU).

The material covered in the Micro Soft essential skills, such as how to set objectives, how to assess budgets and and manage risks, forecast for example.



Staff appreciated the material covered in the Micro Soft Training for Project Managers.

budgets and meet deadlines, for example.

#### **Slipway news from FSHIL**

As the decision was made to close Fiji's borders, staff at Fiji Ships & Heavy Industries (FSHIL), FPCL's subsidiary company, worked tirelessly to complete work on the Tuvalu Ministry of Fisheries vessel, MV Talamoana, and MV Lady Samoa III, here for her second visit to the FSHIL slipway.



Lady Samoa III on the FSHIL slipway.

#### Strategic Plan implementation

With the 2019 launch of the FPCL 5-Year Strategic Plan 2019 – 2023, a two-day familiarisation training was provided to ensure that staff are well-versed in its details, and have the necessary knowledge to contribute to its successful implementation.



Staff attended a two-day Strategic Plan workshop.

#### Welcome aboard

**Mr Dushan Karunaratne**, who has joined FPCL as Assistant Manager, Human Capital Services Department, Corporate Division, Suva.

**Ms Selai Cirikidaveta Vakaloloma**, who has joined FPCL as Administrative Assistant, Maintenance Support Staff, Technical Division, Suva.

**Mr Alvin Krishna Nair**, who has joined FPCL as Welder, Maintenance Department, Technical Division, Lautoka.



Dushan Karunaratne.



Selai Vakaloloma.



Alvin Krishna Nair.